### Homeloans. Arkansas.gov

RESERVATION SYSTEM

- LENDER TRAINING -

ARKANSAS DEVELOPMENT FINANCE AUTHORITY

MITAS

### **IMPORTANT ANNOUNCEMENT**

### SAVE THE DATE

MITAS WILL NOT BE AVAILABLE FOR RESERVATIONS ON APRIL 2ND, 2021.



# **NEW WEB-BASED RESERVATION SYSTEM**

MITAS

APRIL 5<sup>TH</sup>, 2021

Homeloans. Arkansas.gov

- RELEASE DATE-

# ADFA.MITAS.COM/LENDERPORTAL

- All new loan reservation will be made through thew new website, the older website will no longer be available.
- All document uploading, and outstanding conditions will be done through the new website, also.



# WWW.ADFA.ARKANSAS.GOV



ARKANSAS DEVELOPMENT FINANCE AUTHORITY

## Arkansas.gov WWW.HOMELOANS.ARKANSAS.GOV



ARKANSAS DEVELOPMENT FINANCE AUTHORITY

# ADFA Daily Rate Email & Log In Credentials

Send an email to one of our Compliance Team members:

#### **Denise Wells**

Single Family Assistant Manager (501) 682-5466

Denise.Wells@arkansas.gov

#### Dean Norman

Single Family Compliance (501) 682-5935 Dean.Norman@arkansas.gov

Leslie Quisenberry Single Family Compliance (501) 682-5930

Leslie.Quisenberry@arkansas.gov

NEW! Whitney Barwick Single Family Compliance (501) 682-5860 Whitney.Barwick@arkansas.gov



1 Commerce Way, Suite 602 Little Rock, AR 72202 (501) 682-5900

# LENDER PORTAL

ADFA Lender Portal				
ogin to your account				
Lender No:				
Username:				
Password:				
Login	Forgot Password			



# LENDER PORTAL: Login-In Information WWW.ADFA.MITAS.COM/LENDERPORTAL

### **Enter Credentials:**

- Lender No. (ADFA assigned)
- Username (case sensitive)
- Password (case sensitive)

### <u>NEW</u> Implementations:

- ADFA doesn't have access to ID's or Passwords
- There is a Key Contact Person assigned per company!
- Click the "FORGOT PASSWORD"

### **ADFA Lender Portal**

Login to your acco	unt
Lender No Username Password	D:
Log	jin Forgot Password

# MAKING A RESERVATION:

### Main Menu Navigation

Daily Rates

Outstanding Conditions: Waiting on Lender



#### Loan Status: Active Pipeline

#### Expiring Applications: Lender Attention Required



# **HOW TO LOG IN:** MITAS Reservation System



**Mortgagors Information:** 



ARKANSAS DEVELOPMENT FINANCE AUTHORITY



CON

Lact Name

# **HOW TO MAKE A RESERVATION:**

Mortgagor(s) Information Section

CLICK on "Insert" to add a Co-Mortgagor & ENTER all the Primary Mortgagor Information first!

				rii st Name	Last Name	3314
	(Hardenson and I a			🖉 🗱 Elizabeth	Hamilton	111-16-6667
	Mortgagors			Alexander	Hamilton	111-16-6666
	First Name Last Name SSN First	Name: Alexander Middle Name:		CI ICK the	aroon arre	147
. I.,	Alexander Hamilton 111-16-6666 Las	t Name: Hamilton Suffix:			green and	JVV
I	Insert	SSN: 111-16-6666 Relationship: Primary Mortgagor				
	Has had ownership interest in property in last 3 years		_			
	Present Residence: Rent   No. Years: 5	Credit Score: 680 U.S. Citizen		I		
	Prior Residence: • No. Years: 0	Date of Birth:		First Name	Last Name	SSN
		ONon Resident Alien		🗊 Elizabeth	Hamilton 111-	16-6667
	Mailing Addross			🗊 Alexander	Hamilton 111-	16-6666
	Street:	Gender:  Male OFemale ONot Provided ONot Applicable		Insert		
RESIDENCE	City:	Female Head of Household			<b>BAR</b> indica	atos what
	State: Alabama 🔽 Zip:	American Indian or Alaska Native				ites what
	Main 💌 🔤 - 🔄 -			borrower's	s informatio	on is beina
	Main	Black or African American			· · · · ·	
		White		selected,	and enter /	ALL,
		Do not wish to provide this information				
		⊖Hispanic Latino ●Not Hispanic Latino ○Refused To Disclose		including	phone & er	
	UNEDIT SUURE &			Don't fora	et to selec	t٠
	OTHER	Completed Homebuyer Education in with last 12 months Completed Housing Counseling in with last 12 months		Dontioly		ι.
		, , ,		Relationshi	0: Unknown (0)	

DEMOGRAPHICS INFORMATION SECTION



### Mortgagor(s) Income Section

Enter MONTHLY Inco	ome, by CLICKING "Insert"
lease create any additional mortgagors before	attempting to enter income, assets or liabilities
C_	
Income	••••
Income Borrower Income Type Monthly A	wount
Borrower Income Type Monthly A No records to display.	Amount



# Answer ALL fields to ensure a COMPLETE RESERVATION.

Once completed **CLICK "Continue"** on the **MAIN MENU** on the left, this step will save all the information entered.





# ADFA Program(s) Selection

CLICK on "ADFA Products", then SELECT one program under "Products" from LEFT to RIGHT...





Once a program is selected by the YELLOW BAR, CLICK on "Choose Product"

- FHA
- VA
- RD
- Conventional



ADFA Program(s) Selection





ADFA Down Payment Assistance Selection

9 SELECT ADDI and DPA

You may	y optionally select a program from the list.
	Program Rate
	DPA
	ADDI

Enter DPA or ADDI Information, then **CLICK** on "<u>Calc</u>" obtain "P&I Payment"

	Lien Position:	2		
	Interest Rate:	0.000	0%	
Base	e Loan Amount:		\$10,000.00	
	Term:	120	Payments	
	P&I Payment:		\$83.33 Calc	
Second	1 Repayable Mortg	age:	Down Payment	
			election	
	Remove Progr	am S		



ADFA Mortgage Credit Certificate

10 SELECT MCC

You may optionally select a program from the list.

 Program
 Rate

 Mortgage Credit Certificate

**CLICK** on "Mortgage Credit Certificate" to make this reservation

	MCC Percent: 50.0 % Amount: \$91,025.00
Mortga for dol	age Certificate Program provides a dollar llar tax credit.



# **RESERVATION ERRORS:**

"Not Currently Eligible" Message





# **RESERVATION SCREEN:**

### Main Menu Screen



#### ARKANSAS DEVELOPMENT FINANCE AUTHORITY



# **RESERVATION OPTIONS:**

### Modify Reservation & Print Forms

	Property	Mortgagors	9
MITAS	Reservation Number: 100000040         Lender Reference Number: 20202021         Purchase Price: \$200,000.00         Street Number: 2         Street Name: Arkansas Road         Additional Street Info:         Unit Number: 2	First Name       Last Name       SSN         Image: Philip       Ray       100-20-3000         Insert       SSN:       100-20-3000         Insert       SSN:       100-20-3000         Has had ownership interest in property in last 3 years       Credit Score:       740         Present Residence:       No. Years:       6         Prior Residence:       No. Years:       0         Date of Birth:       Image: Permanent Resident Alien         ONon Resident Alien       ONON Resident Alien	
Modify Reservation	City: Little Rock State: Arkansas Zip: 72201 - County: PULASKI (60)	Mailing Address     OUnknown       Street:     Gender:          Male OFemale Onot Provided ONot Applicable	
Print Forms	Census Tract: 0.0 Home in Targeted Area: OYes INO	City:	
Manage Documents	Year Built: 2020 Number of Units: @One OTwo OThree OFour	Main     0     -0     Black or African American       Email:     Philip.Ray@gmail.com     Native Hawaiian or Other Pacific Islander       Vihite     Vihite	
Cancel Reservation Request Extension	Property Type: Single Family Attach  Construction: New Construction (1) Number in Household: 1 Check if any household member that is not on the mortgage had homeownership interest in last 3 years?	CANT CHAPTER C	

Back

#### PRINT Reservation Confirmation

ADFA Move-Up Form Name MOVE UP - Post Closing Checklist Download Reservation Confirmation Download

Form Name	
Reservation Confirmation	<u>Download</u>
DPA - Post Closing Checklist	Download
DPA Award Letter	<b>Download</b>
DPA Subordinate Mortgage	<u>Download</u>
DPA Note	<u>Download</u>

DPA

#### Mortgage Credit Certificate

Form Name	
Reservation Confirmation	<u>Download</u>
MCC Conditional Commitment Checklist	<u>Download</u>
MCC Exhibit A	<u>Download</u>
MCC Exhibit B	<u>Download</u>
MCC Exhibit C	<u>Download</u>
MCC Exhibit I	<u>Download</u>
MCC Exhibit K	<u>Download</u>

#### Homeloans. Arkansas.gov

# **RESERVATION OPTIONS:**

### Printing Forms: Checklist

MITAS Len Modify Reservation	MOVE - UP         Ackass       Move - UP         Ackass       Ackass         Dest-closing checklist: lender information – section i         Loan Number       2020201       30303031         Loan Amount       \$ 19900.00       \$ 1000.00         Property address       2 Arkansas Road (TT' & ZIPCODE: Little Rock       72201       COUNTY: PULASHI
Print Forms	DATE OF NOTE 01/07/2021 RATE: 3.5000 BORROWER INFORMATION—SECTION BORROWER Philip Ray
Manage Documents Cancel Reservation Request Extension	LENDER INFORMATION —SECTION III         COMPANY NAME         CONTACT NAME         MAILING ADDRESS         EMAIL ADDRESS         PHONE NUMBER <b>DOVE-UP POST-CLOSING CHECKLIST</b> Please upload the following items, along with this check list, into MITA's to ADFA for review/approval prior to setting a closing date:         Move-Up Post-Closing Checklist         Lender Loan Approval (AUS: IPA, DU, GUS)         Final Loan Approval (AUS: IPA, DU, GUS)         Final Loan Application, singed a closing for 1 <sup>21</sup> Mortgage         Homebuyer Education Certificate (if Conventional or a First Time Homebuyer)         Freddle Mac, Less than 80% AMII: <u>Home Possible Income &amp; Property Eligibility Tool</u> - First Page         Mortgage Lender hereby certifies that the above information is true and correct and that the lian has been closed in accordance with the terms of the Mortgage Origination Agreement.         VOMPARY NAME       SIGNATURE         PRINT NAME       DATE         DO/MM/YYYY
ADFA Move-Up           Form Name           MOVE UP - Post Closing Checklist           Downlog           Reservation Confirmation	ad

Make sure to complete all CHECKLIST *entirely for all programs*.

- Any missing information could trigger an <u>Outstanding Condition</u>
- All items on CHECKLIST should be uploaded at the same time
- Before UPLOADING an item make sure that the reservation information is all correct



Uploading Documents





### Uploading Documents

MITAS	
Modify Reservation	
Print Forms	
Manage Documents	
Cancel Reservation	
Request Extension	

ADFA Move-Up		
Document Name	Download	Upload
Move Up Post-Closing Checklist	Latest	Vpload Add Page
Final Loan Application	[No Documents]	Upload
Final Closing Disclosure	[No Documents]	Upload
Home Possible Eligibility Tool - Less than 80%AMI Conventional	[No Documents]	Upload

ALSO, You will be able to drag files to and drop them on top of the "UPLOAD" box to get them upload.

$\left( \right)$	Back		PDF
	ADFA Move-Up		
	Document name	Download	Usland
	Move Up Post-Closing Checklist	[No Documents]	Drop files here + Copy
	AUS Findings	[No Docun <sup>ents]</sup>	Upload
	Final Loan Application	[No Documents]	Upload
	Final Closing Disclosure	[No Documents]	Upload
	Homebuyer Counseling Certificate (if Conventional or First Time Homebuyer)	[No Documents]	Upload
	Home Possible Eligibility Tool - Less than 80%AMI Conventional	[No Documents]	Upload





Modify

Print Fo

Manag

Cancel

Reques

### Clearing Outstanding Conditions!

		ADFA Lender Portal					$\wedge$	
	MITA	Outstanding Conditions				9		
	Modify	Туре	No.		Created	Due By	Generic Agency User for res	un <u>Logout</u> 9
Len Reservation	Print F Manag	Post Closing Conditions	2	Need Move Up Closing Disclosure Missing Closing Disclosure from upload. Please upload final Move Up Closing Disclosure for review.	3/3/2021	3/8/2021	Created 3/3/2021 Please upload final Move	Due By 3/8/2021
ms	Reque	Post Closing Conditions	3	Title field on loan application is incorrect Please correct the "Title to be held in" filed on loan application to match the borrower's name(s) and upload corrected copy	3/3/2021	3/8/2021		
Documents		Post Closing Conditions	4	Debt to Income Ratio is above 45% ADFA does not allow for debt to income ratio above 45%. Please upload AUS findings with a debt to income ratio of 45% or below.	3/3/2021	3/8/2021	1	
Extension		Post Closing Conditions	5	ADFA numbers are not correct on Post Closing Checklist DPA number not listed	3/3/2021	3/8/2021		
		Post Closing Conditions	6	Need DPA Note The DPA Note was missing from the uploaded package. Please upload the DPA Note for review.	3/3/2021	3/8/2021		
		<b>9</b>		DO NOT I	ORGE	T:		
		Program Type An DPA \$5,	<b>nount</b> 490.00 3	- Make	sure to	check	your	
				<u>Outsta</u>	anding	<u>Conditio</u>	<u>ns</u> box.	
		- Our Compliance Tea				nce Tear	n <u>will no</u>	
		longer send out ema				out emai	ls with	
			ARKA	NSAS DEVELOPMENT FINANCE AUTHORITY OUTST	inding of	condition	IS*** 22	

### Uploading Documents

Once <u>all the documents</u> have been uploaded, make sure to click SUBMIT, under the "Loan Details" screen, in order to complete the process and your file will be assigned to one of ADFA Underwriters.



## **ADFA FEES:**



#### ServiSolutions Fees

- \$200 Loan Funding Fee, follow ServiSolutions Guidelines
- \$71.50 Tax Servicing Fee, follow ServiSolutions Guidelines

#### • MOVE-UP Fees

• Lenders can charge up to 1% Origination Fee

#### ADDI Fees

- ADFA allows a \$50 Lender Application Fee to borrower, not required.
- Borrowers can receive cash back at closing to cover POC items only.

### • DPA Fees

- ADFA allows a \$50 Lender Application Fee to borrower, not required.
- Borrowers can receive cash back at closing to cover POC items, and up to \$100 cash back.

### • MCC Fees

- Half One Percent Issuance Fee (.5%)- on Stand Alone MCCs only
  - Waived Fee when:
    - Use Move-up as First Mortgage
    - Veterans & Spouse of a Veteran (DD214 Form)
- Lender Fee per Certificate \$150
- MCC Reissue Certificate Fee \$150



# **CONDITIONS: Most Avoidable Mistakes**

### Move-Up: First Mortgage

- ADFA MOVE-UP CHECKLIST
- Not signing and dating the final 1003
- EITHER:
  - Filling out "SECTION 4. LOAN AND PROPERTY INFORMATION", OR
  - Not checking "YES" on 1003, under "SECTION 5. Declarations", "Question C"
    - Is any part of the down payment borrowed? (Enter Amount for ADDI or DPA)
  - Not submitting Final Lender Loan Approval

### ADDI: Forgivable/Soft Second Mortgage

- ADFA ADDI CHECKLIST
  - How many will be in the household
  - Realtor's phone numbers
  - Processor Contact Information

### DPA: Repayable Second Mortgage

- ADFA DPA CHECKLIST
- Not signing and dating the final 1003



# **CONDITIONS: Most Avoidable Mistakes**

### MCC: Mortgage Credit Certificate

- ADFA MCC CHECKLIST
- Missing Exhibits A, B, C, etc. Incomplete Files are not reviewed!
- Exhibit E: make sure date on 2<sup>nd</sup> paragraph is the same date as on Exhibit B
- Not signing Exhibit G—Lender Signature Required
- Exhibit P: not including <u>closing date</u>, County Income Limit Sheet, and entering wrong loan amounts or Recapture Tax amounts.

### Income Verification

- ADFA Only needs VOE and current Pay-Stubs (within 30 days) no past employers.
- Borrowers not signing Federal Tax Returns (ADFA does not need Arkansas State Taxes)

# When something changes on the Loan, it needs to be corrected on MITAS before printing out documents



#### OUTREACH TEAM



Tim Wooldridge Director of Outreach (870) 926-8758 Tim.Wooldridge@arkansas.gov

Kyle Putman Outreach Specialist-Northwest (501) 551-1276 Kyle.Putman@arkansas.gov

Issac Morales Outreach Specialist-Central (501) 765-6543 issac.Morales@arkansas.gov Derrick Rose Public Information Officer (501) 682-5904 Derrick.Rose@arkansas.gov



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