# Emergency Solutions Grant, (ESG) Application Submission Instructions through the ADFA Programs Portal

The instructions provided in this guide will provide detailed application submission instructions through the ADFA Programs Portal. The ESG application and all required attachments must be fully completed and executed prior to submission through the Programs Portal.

#### **ESG Application Submission**

- 1. Applicant/User must have an ADFA Provider Number to access the ADFA Programs Portal. (Applicant and User are interchangeable in this manual)
- 2. Complete ESG PDF Application and all required attachments.
- 3. Log into ADFA Programs Portal and create password, (if you are a first-time user). If an applicant already has a Provider Number use the same Provider Number to submit the ESG application.
- 4. Follow the application submission instructions provided in this guide to submit the ESG application.
- 5. If a user cannot complete the application submission process or is timed out and must log back into the portal there are certain steps to get back to the ESG application that was started. Do not click on New Application again. Click on manage application and click on the ESG application that was started. Complete instructions have been provided at the end of this document.

The instructions below provide detailed steps that will assist an applicant in submitting a completed ESG application into the ADFA Programs Portal. There are 6 detailed instruction steps.

## **ESG Application Submission Detailed Steps**

#### Step # 1 Web Link to the ADFA Programs Portal & Accessing the Portal

If you are a first time User/Applicant follow the instructions below to access the portal. An applicant must have a Housing Provider Number to access the Portal. If you do not have a Provider Number click the link below to request a Provider Number.

Request a Provider Number Link: <u>ESG Program Provider Setup Form</u>

To access the Portal, highlight and click on the ADFA Programs Portal Link that is below.

#### ADFA Programs Portal (mitas.com)

The screen below will be the first screen that appears. Click on the Requirements tab at the bottom of the screen before you enter your agency provider number and Applicant name.

ADF	A Programs Portal
Login to your account	
Housing Provider No: Username: Password:	
Login	Forgot Password

#### **Requirements**

The System requirements screen will provide *acceptable web Browsers* that can be used to access the ADFA Programs Portal. The Browsers listed typically work well with the Portal.

Choose one of the Browser options listed in the instructions panel and ensure it has been *updated to the newest version*. *If the Browser has not been updated or if another Browser type is being used it could cause problems for Portal Applicants.* If necessary, log out, change, or update the Browser and log back into the portal.

MITAS	Web Portal Information	MITAS
Table of Contents: System Requirements	System Requirements:         • Modern Browser such as <u>Chroma®</u> 25 (or higher), <u>FireFox®</u> 12 (or higher), <u>Edge®</u> 38 (or higher), or <u>Internet Explorer®</u> 9 (or higher)         • JavaScript Enabled         • Cookies Enabled         • Popup Blockers Disabled         • Adobe® Flash@ may be required for some content on older browsers.         • Optimized for a minimum resolution of 1024x768         • Actual browser window size may also be affected by the number of toolbars and sidebars that are enabled.         • Tablets and mobile devices may have limited functionality.         • For best compatibility devices should be on the latest operating system version available from manufacturer.         • Apple devices the <u>FireFox for Android</u> app is recommended.	

Verify that you have an acceptable updated browser and enter the **Housing Provider Number** and **Username** that was provided by your Portal Administrator or if you are the Administrator the Housing Provider Number and Username provided by ADFA.

Login to your accoun	t
Housing Provider No: Username: Password:	
Login	Forgot Password

Click on "Forgot Password"

A notice that a new password has been sent to your email will appear. Check your email for the temporary password. Be sure to check your <u>SPAM folder</u> if necessary. If you copy and paste the temporary password it has to be the exact letters and numbers (do not include spaces before or after the password). If the copy and paste does not work, you will need to type in the password. Click on the login tab and it will prompt you to create a new and permanent password. When you have successfully changed your password and entered your credentials, the Portal HOME Screen should appear.

Note: When creating your New Password the portal will ask the user to provide the Current/Temporary Password and then enter a new password and then confirm the New Password.

It is suggested if the system is giving you a system error that you delete the Current/Temporary Password slot and re-enter the temporary password again, ensure it is correct when putting it into this slot.

ADFA P	rograms Portal
Current Password: New Password: Confirm New Password:	
Chang	e Password

Only use the "ForgotPassword" when you actually forgot your password after you have created your new password for the first time.

If you did not receive a temporary password, contact your Portal Administrator at your agency and ADFA. Typically, if the temporary password does not come back an incorrect email has been entered in the user setup. Your agency Administrator can verify this before contacting ADFA.

<u>Security Tip:</u> Never share your log in information with another employee. That employee can get their own setup. User transactions are tracked by the username.

ADFA Contact Information for questions or assistance.

Susan Gardner 501-682-5931 susan.gardner@arkansas.gov or

Alisa Green 501-682-5929 alisa.green@arkansas.gov



#### ADFA Programs Portal Help Icon.

The help icon will be located thru-out the portal screens. If applicable, click on the help icon if you have questions. Icons will have help information for the current location.

Note: Some icons will not have help information in them. This is a work in progress by our software provider.

#### Step # 2 Home Screen and New Application Submission

The HOME screen page will appear after logging into the portal. The HOME Screen displays contact information about your agency and displays all applications and/or projects that have been submitted by your agency in the Application Status section. If your agency is a new applicant there will be less information on this page. Once you have submitted your first application it will appear like the example below.

Example of Home Page (Note: The welcome screen announcement below will change as needed)

				ADFA Programs Portal
ADFA				2
Arkansas Development Finance Authority				
Hom	e			
Provider Documents				
Provider Forms	ADFA Test F	rovider II PHA (16)		
New Application				Welcome to the ADFA Programs Port
Manage Applications			Please make s	sure you have the read the requirements tab at the botton
Manage Dertal Lleare	The Portal	will be used to submit program applic	ations, track the status of a	an application, submit draw requests, access to view and (
			,	forms.
			ADFA Program Guides an	nd Application Instructional guides are located under PRO
				Portal security access will be setup and monitored by you
				roran security access will be setup and monitored by you
	Contact I	nformation 9 <sub>Help</sub> Project Te	mplates	() Help
	ADFA Test Pr	ovider II Project Type	e Template Name	Ver #
	One Comme	rce Way	• 7	Y
	Utile Deale	No records to	display.	
	LITTIE ROCK, A	AR 72203		
	(501) 682-59	931 x: 0		
	email: susan	.gardner@arkansas.gov		
	Send com	munications via email		
	Applicatio	on Status	9 <sub>Heln</sub>	
	Dural and Mar	Designet Name	Durais at Otatura	
	Project No	Project Name	Notice To Proceed	-
	5392	ADEA Test Project LB Estates	Application Started	
	5400	ADFA Test Susan Workflows	Application Review Started	
	5406	ADFA MF Appl Test 2 9 2023	Notice To Proceed	
	5430	ADFA tEST	Final Cost Certification	
	5436	ADFA HOME-ARP Supportive Services	Notice To Proceed	
	5444	ADFA HOME-ARP TEST Supportive Servie	Notice To Proceed	
	5445	ADFA TBRA TEST Agency	Application Review Started	

#### Home Page Navigation Tabs

Provider Forms	Contains Program Guides, Portal Guides and Required ADFA Form
	Guides
New Application	Click this tab to start a new application.
	Do not click this tab if you are trying to get back into an
	application that has been started.
Manage Application	Allows a User to get into any application/project that has been
	started and/or submitted applications.
Manage Portal Users	Only the "Agency Administrator" should have access to this tab

#### **New Application Submission Instructions**

Click on New Application



Click on the Project Type dropdown.



Select the ESG Project Type.



#### Type in 9-digit tax Id



Click the box below for the ESG Program

3	ADFA Arkansas Development Finance Authority Home > 1	<u>New Application</u>	
	Project Information Project Type: Ownership Tax ID: Create as new/duplicate: If a project already exists for Tax ID and this box is NOT ch will be redirected to the exist instead of creating a new pro	ESG Programs • 54-9865436 C the specified becked, you ing project ject.	Clickir If one
A١	vailable Programs	Ectimated	Foor Esti
1	ESG Emergency Solutions Gra	nt(108)	\$0.00 0

### Click on Continue

ADFA Arkansas Development Finance Authority Home > New A	oplication
Project Information Project Type: ESG F Ownership Tax ID: 54-98 Create as new/duplicate: ☑ If a project already exists for the s Tax ID and this box is NOT checked will be redirected to the existing pr instead of creating a new project.	Programs Clic 365436 pecified d, you roject
Back Continue	
Program	Estimated Fees E

Once you click on continue it takes you to the Applications Instructions Screen.

#### Step # 3 Review Application Instructions Page

The application instructions screen will appear with a project number. The project number will be your application identifier. The project number should be referenced in future correspondence.

Review the Instructions provided in this section. Instructions in this section are subject to change. Click on Continue after you have read the instructions.

ESG Application Instructions
Ensure you have read the requirements at the bottom of the screen for the selection of your internet browser and that the browser is up to date. Not doing this step could create problems and/or delays with the submission of your application.
Follow the written ESG Application instructions provided for the submission of the ESG application. Note: If you do not have the instructions they can be located under Provider Forms.
The last step of the application process will be to submit your application. Ensure your application is fully completed, executed and all attachments have been uploaded before you click on the submit button. Clicking on the submit button informs ADFA that a completed application has been received with a date stamp. If the application is submitted incomplete this could cause you to lose points on your overall application score.
If you start your application and have to shut down or you have timed out do not click on new application when you log back in the portal. Click on Management Application and bring the application that you started back up.
DO NOT HESITATE TO CONTACT ADFA IF YOU HAVE ANY QUESTIONS OR CONCERNS ABOUT THE ESG APPLICATION SUBMISSION PROCESS THROUGH THE ADFA PROGRAMS PORTAL.

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#### Step # 4 Complete Project Details Screen

Complete both sections below: <u>Mailing Address</u> & <u>Program Summary</u> <u>Owner Address</u> & <u>Owner Address Roles and Experience</u>

ESG projects will typically have the same <u>Mailing and Owner Address</u>. The information must be completed for both sections. *Sections with an \* must be completed ADFA recommends all sections are completed*.

See examples of completed sections below:

Example Mailing Address & Project Summary

ADFA Arkansas Development Finance Authority	
Home > Manage Applications > Project Details > Me	odify Project
Back Continue Project #: 5574	
Mailing Address	Project Summary (
Project Name *: ADFA TEST ESG PROJECT Example	The completed application will contain a complete detailed
Census Tract *: 5.0	narrative.
Ownership Tax ID: 88-1133441	Please refer to the narrative.
Project Address *: 1 Commerce Lane	
Project City *: Little Rock	
County: Pulaski (80)	
Project State *: Arkansas	
Zip Code: 72202 -	
Phone Number: Main 🚽 ([501]) 682 - 5931 x: 0000	
Phone Number: Cell 🚽 (501) 999 - 9999 x: 0000	
Project Email *: susan.gardner@arkansas.gov	c c
Contact Name: Susan Gardner	
Contact Title: Federal Housing Programs	
Contact Phone Number: ( 501 ) 682 - 5931 x: 0000	
Contact Email: susan.gardner@arkansas.gov	
Use Paperless Delivery	
Community Program: Supportive Services	

Note: Always click Use Paperless Delivery this allows ADFA to generate emails thru the software

Community Program – click the drop-down menu and select the program for the type of ESG program you are providing.

wner Address		Owner Address Roles and Experience
Owner Name *:	ADFA TEST ESG PROJECT Example	The completed application will contain detailed a complete detailed
Owner Address *:	1 Commerce Lane	narrative.
		Please refer to the narrative.
Owner City *:	Little Rock	
Owner State *:	Arkansas 🔹	
Zip Code:	72202 -	
Phone Number:	Main 💌 (501) 682 - 5931 ×: 0000	
Phone Number:	Cell 💌 (501) 999 - 9999 ×: 0000	
Owner Email *:	susan.gardner@arkansas.gov	
Contact Name:	Susan Gardner	
Contact Title:	Federal Hsg. Asst. Manager	
ontact Phone Number:	(501) 682-5931 ×: 0000	
Contact Email:	susan.gardner@arkansas.gov	

Example of Owner Address & Owner Address Roles and Experience

Note: It is important to enter this data for the entire page and click the continue tab before the system times-out or if the user logs out.

If the User completes this section and does not hit continue before it times-out or user logs out of the portal the data will be lost and the User will have to re-enter the data again. If this happens log back into the Portal and access the application through the Manage Application tab. Detailed instructions have been provided at the end of this document.

When both sections are fully completed click Continue.

This will take you to the following screen.



### **Project Forms**

Project Forms contain the application and application forms. The same forms on ADFA's website. This is a 2<sup>nd</sup> location to access the application forms. It is not necessary to click into Project Forms if you already have them.

#### Step # 4 Project Documents

Once you have completed and executed the ESG application and the required forms documents from the application checklist the next step will be to upload each document into the portal slot provided in the Project Documents section.

Click on Project Documents



Upload Application and required forms and documents.

It is preferred that one PDF document is uploaded into the slot if there are multiple documents for the slot upload. The portal will take more than one document if a document was uploaded in error or if the upload was incomplete.

The word "latest" will appear after the first uploaded document under the Download Header. The applicant will be able to view all documents that were uploaded by clicking on latest. This is helpful to verify you have all the correct forms and documents uploaded into the correct slot.

Below is an example of what the Document screen looks like. In this example it displays the word "latest" as explained above.

ESG Programs		∮Не
VDocument Name	Download [No Documents]	Upload
(pplication (PDF Format)	Latest	Upload
F-424	Latest	Upload
state and Regional Development District Clearing House Letters	<u>Latest</u>	Upload
/erification of active SAM registration	<u>Latest</u>	Upload
RS 501 (c) (3) Determination Letter (If a Non-Profit Organization)	<u>Latest</u>	Upload
Continuum of Care "Good Standing" Letter	<u>Latest</u>	Upload
ocal Government Approval Letter	<u>Latest</u>	Upload
IUD-2991 Certification of Consistency with the Consolidated Plan	<u>Latest</u>	Upload
Organization Chart showing Staff involved with operation of the ESG Program	<u>Latest</u>	Upload
udit / SOP & Statement of Cash Flows	Latest	Upload
Organization Budget	<u>Latest</u>	Upload
etters of Support	<u>Latest</u>	Upload
artnership Documentation	<u>Latest</u>	Upload
inimum Habitability Standards for Emergency Shelter (If requesting Shelter funding	) <u>Latest</u>	Upload
SG Minimum Habitability Standards Most Current Inspection Completed	Latest	Upload
Case Management/Life Skills Coach Questionnaire	[No Documents]	Upload
Other Documents Not Listed Above	[No Documents]	Upload

"Other Documents Not Listed Above" This slot is provided for the applicant to submit additional documentation that does not contain a specific slot for a document upload.

Example: Recent award received by the applicant, news articles, etc.

Click continue once you after uploaded all application documents and/or go back to Home page and click on the tab construction budget to get to the next step.

#### Step # 5 Construction Budget Uses

The Construction Budget Uses screen must be completed by the applicant.

Note: The naming of this section is Construction Budget. Do not let this Construction Budget name mislead you, (applicant preparer). ADFA realizes this is not a construction budget.

The Construction Budget Uses screen will populate the amount for **<u>each activity component</u>** that the applicant is applying for. These figures should match the total figures in the application.

Click on Construction Budget

Arkansas Development Finance Authority	
Modify Project	<u>ne</u> >
Project Forms	
Project Documents	
Construction Budget	
Construction Draws	

Click on the Download Import Template

Construction Budget Uses				Help
* Use Descri	ption	Use Seq #	Use Detail No	Amount
	• 7	Y	• 7	Y
No records to	display	<i>.</i>		
Import File:				
Select				
Process File			Download In	<u>iport Template</u>

The template below will appear in a download.

	А	В	С	D	E	F	G
1	USE_NO	USE_NO_DESC	USE_SEQ	USE_DETAIL	USE_DETAIL_DESC	AMOUNT	
2	900	Streat Outreach ESG	0	5	Streat Outreach	0	
3	920	Emergency Shelter ESG	0	10	ES Shelter Operations	0	
4	920	Emergency Shelter ESG	0	20	ES Essential Services	0	
5	930	Emergency Shelter Renovation ESG 10% Retain	0	10	Rehab Renovations	0	
6	950	Rapid Re-Housing Assistance ESG	0	10	RRH Rental Assistance	0	
7	950	Rapid Re-Housing Assistance ESG	0	70	RRH HRS Financial Assistance	0	
8	950	Rapid Re-Housing Assistance ESG	0	100	RRH HRS Services	0	
9	970	Homeless Prevention ESG	0	40	HP Rental Assistance	0	
10	970	Homeless Prevention ESG	0	70	HP HRS Financial Assistance	0	
11	970	Homeless Prevention ESG	0	100	HP HRS Services	0	
12	980	HMIS	0	20	HMIS	0	
13	991	Administration ESG (Out of Admin Budget)	0	10	Administration ESG	0	
14							

Complete the template amount Section F in the above example with the same budget figures from the application. <u>Only enter the budget figures do not change any other fields in the template.</u>

Verify the template matches the application for the amounts requested for each activity component. Copy the template to your computer.

Click on **Select** to upload the budget figures.

t #: 5446 Project	Name: ADFA H	HOME ARP Tes	t NCS Service	Address: One	Commerce W

Use Description	Use Seq #	Use Detail No	Amount
• 7	Y	• 7	Y
No records to display			
mport File:			
Select			

Click on Process File

The budget figures should appear in this section. Figures can be reviewed again in this section.

#### Example of ESG Budget figures.

Construction Budget Uses			9 Helj
Use Description	Use Seq #	Use Detail No	Amount
• Y	Y	• Y	A
Streat Outreach ESG(900)	0	Streat Outreach(5)	\$5,000.00
Emergency Shelter ESG(920)	0	ES Shelter Operations(10)	\$3,000.00
Emergency Shelter ESG(920)	0	ES Essential Services(20)	\$10,000.00
Rapid Re-Housing Assistance ESG(950)	0	RRH Rental Assistance(10)	\$3,000.00
Rapid Re-Housing Assistance ESG(950)	0	RRH HRS Financial Assistance(70)	\$1,000.00
Rapid Re-Housing Assistance ESG(950)	0	RRH HRS Services(100)	\$1,000.00
Homeless Prevention ESG(970)	0	HP Rental Assistance(40)	\$5,000.00
Homeless Prevention ESG(970)	0	HP HRS Financial Assistance(70)	\$2,000.00
Homeless Prevention ESG(970)	0	HP HRS Services(100)	\$1,000.00
Import File: Select			
rocess File		Download I	mport Template

Note: If you notice an error in the budget figures after uploading the budget it can be corrected by correcting the data on the template and uploading the template back into the portal.

Click Continue to get back to the Home Page or click on Back

#### Step # 6 Submit Application to ADFA from Project Details Screen

#### **Before clicking the Submit Application**

Ensure all steps have been completed in the ESG Application submission guide. All required portal screens must be completed.

The application must be completed and executed. The completed application and all required documents and forms have been uploaded.

Once the application has been submitted it notifies ADFA staff that a completed application has been submitted to ADFA. The software logs the submission date, and the application review process will start.

#### **Click Submit Application**



The Submit Application tab will disappear from the screen after you have submitted the application. Do not make changes to the application unless you have been directed by ADFA to do so. All transactions are date stamped and can be verified.

When you log out and back into the portal the application status will change to Application Received. Users can track the Status of their application from this location.

Example below verifies the application has been received. The Application status changed from **Application Started** to **Application Received**.

Arkansas Development Finance Authority	<u>e &gt; Manage Applications</u> > Project Details
Modify Project Project Forms Project Documents Construction Budget Construction Draws	Back       Instructions       Project #: 5574 Project Name: ADFA TEST ESG PROJECT Example Add         Project Team       ?//e/p         Owner: ADFA TEST ESG PROJECT Example         Application Status?//e/p         Application Received         Provider Actions
	Fees       Thelp         Fee Type Description Description 2 Status Amount Paid Remaining       No records to display.         Finance Layers       Thelp         Finance Layers       Thelp         Finance Layer Program       Active         1 108-ESG Emergency Solutions Grant       No records selected.

Once ADFA starts the review of the application the status will change to **Application Review Started**. The next status will be "Application Denied" or "Application Approved".

This completes the submission of the ESG Application.

If the application is approved ADFA will require future correspondence to be submitted thru the ADFA Programs Portal. ADFA will provide further guidance at that time. There is a Programs Portal User Manual for Basic Navigation and Accessing Forms and Documents available in Provider Forms. This guidance may be outdated as updates to the software have been completed.

The portal will date stamp all correspondence sent and received, this process is a secure way to transmit forms and documents. Portal Users can monitor project statuses and refer to previous correspondence and completed program legal documents.

Please do not hesitate to contact ADFA if you are having any concerns about submitting your application.

#### ADFA Programs Portal Contact Information for portal questions or assistance:

Susan Gardner	Phone: 501-682-5931	Email: <u>susan.gardner@arkansas.gov</u>
Alisa Green	Phone: 501-682-5929	Email: <u>alisa.green@arkansas.gov</u>

#### Reminder

# Instructions for how a user will get back to an application that was started but not submitted.

If a user must log out of the Portal or if you were timed out of the portal before completing the ESG application log back into the portal and follow the following steps to get back to the application that was started.

**DO NOT CLICK ON NEW APPLICATION**. This will start another new ESG application. If you do contact ADFA so we can delete the 2<sup>nd</sup> ESG application that was started.

Example For How to Get Back to An Application That Has Been Started but Not Submitted To ADFA.

- Log Into the Portal
- Click on Manage Applications
- Review the Application Status Box Look for the Application that was Started
- Click on the Application that was Started



Depending on where the user left off the user may have to click on Modify Project or Project Details.

Arkansas Development		
Hom	e > <u>Manage Applications</u> > Project Details	
Modify Project Project Forms Project Documents Construction Budget Construction Draws	Back Instructions Project #: 5573 Project Name: Address: , Project Team 9Ha/p Owner: Application Status 9Ha/p Application Started	
	Provider Actions     9 Halp       Fees     9 Halp	
	Fee Type Description Description 2 Status Amount Paid Remaining No records to display.	
	Finance Layers Finance Layer Program Active 1 108-ESG Emergency Solutions Grant	
	Submit Application Click this button once you have finished making changes to your application doc and are ready to notify the agency that an application has been submitted.	cument

Modify Project will take the user to the following screen if not completed by the user.

ADFA kanas Development Finance Authority Home > Manage Application	<u>15 &gt; Project Details</u> > Modify Project	ADFA Programs F
Back Continue Project #: 5573		
Mailing Address	Project Summary	Owner Address
Project Name *:		Owner Name *:
Census Tract *: 0.0		Owner Address *:
Ownership Tax ID:		
Project Address *:		Owner City *:
		Owner State *:
Project City *:		Zip Code:
County: *(0)		Phone Number: Main - (000) 000-0
Project State *:		Phone Number: Main • (000) 000-0
Zip Code:		Owner Email *:
Phone Number: Main - (000) 00	0 - 0000 ×: 0000	Contact Name:
Phone Number: Main • (000) 00	0 - 0000 ×: 0000	Contact Title:
Project Email *:		Contact Phone Number: (0) 0-0 x: (
Contact Name:		Contact Email:
Contact Title:		
Contact Phone Number: (0) 0-0	×: 0000	
Contact Email:		
Use Paperless Deli	verv	
Cose raperiess bei		

If the above screen has been completed the user can get to other screens by clicking on the screen name for Project Documents or Construction Budget.